

Awards

AWARDS AND ACCOLADES

With a winning formula for success, Crystal Cruises consistently ranks among the top luxury properties in the world. Grounded in more than a decade of accolades, Crystal has won an unprecedented number of top awards. Among others, the line has been voted "World's Best" by the readers of *Travel + Leisure* and *Condé Nast Traveler* more than any other cruise line, hotel or resort in history. Crystal's fleet of luxurious vessels includes the 922-guest Crystal Symphony and the 1,070-guest Crystal Serenity.

"This is an extraordinary achievement," says Gregg L. Michel, president of Crystal Cruises. "Our focus has been to make our legendary product the very best in the luxury service business, not just the luxury cruise industry. Awards of this caliber let us know we are meeting the high expectations of experienced luxury travelers and wowing those cruise vacationers who have moved up to Crystal Cruises."

Among the Accolades

Magazines

- *Condé Nast Traveller (UK)*: Favourite Cruise Line: Large Ship (2010)
- *Travel + Leisure*: World's Best Large-Ship Cruise Line (1996-2011)
- *Condé Nast Traveler*: Best Cruise Ships in the World, medium-sized category (Crystal Serenity 1st, Crystal Symphony 2nd - 2008-2010)
- *Condé Nast Traveler*: Gold List (1997-2010)
- *Travel Weekly*: Magellan Award, Gold: Crystal Symphony Redesign (2010)
- *Vacation Agent*: Best Luxury Cruise Line (2010)
- *Condé Nast Traveler*: Best Large-Ship Cruise Line (1996-2005, 2007-2009)
- *Cruise magazine (Japan)*: Cruise Ship of the Year (Crystal Serenity 1st, Crystal Symphony 2nd - 2009 and 2010)
- *Travel Weekly*: Best in Luxury Cruise Lines (2009)
- *Recommend*: Best Luxury Cruise Line (1996-2009)
- *Luxury Travel Advisor*: Best Luxury Line for Luxury Ocean Cruises (2008, 2009)
- *Condé Nast Traveler (Spain)*: World's Best International Cruise Line (2009)
- *TravelAge West*: Cruise Line with Highest Client Satisfaction (2007-2011)
 - Editor's Pick: Best Overall Dining (2007, 2009)
 - Best Overall Spa Facility on a Specific Ship (Crystal Symphony - 2006)
 - Editor's Pick: Best Overall Onboard Dining Experience on a Specific Ship (Crystal Serenity - 2006)
 - Editor's Pick: Best Cabin Configuration for an Outside Cabin (Luxury Line - 2006)
- *Agent@Home*: Best Luxury Line (2007, 2008)
- *Porthole Editor-in-Chief Awards*: Best Luxury Line (2005); Best Onboard Educational Program (2008); Best

Onboard Dining Experience (2009)

- *Global Traveler*: Best Cruise Line (2008)
- *Condé Nast Traveler*: Best Cruise Line Spa (2002, 2004 & 2007)
- *Condé Nast Traveler*: Best Cruise Line Spa Service (2006)
- *Condé Nast Traveller (UK)*: World's Favourite Large-Ship Cruise Line (2007)
- *Cruise Magazine (UK)*: Best Shore Excursions (2006)
- *Travel Agent*: Leader in Luxury; awarded to President Gregg Michel (2005)
- *Travel + Leisure*: World's Best Cruise Ship Service (2005)
- *Condé Nast Traveler*: Best Food (2004)

Online Publications/Guidebooks

- Six+ Stars: *Stern's Guide to the Cruise Vacation* (1998-2010)
- Favorite mid-sized ship, *Zagat* (2009)
- Editor's Pick: Best Luxury Cruise Ship; Best Luxury Service, *Cruise Critic* (2009)
- Five Stars: *Berlitz Complete Guide to Cruising and Cruise Ships* (1997-2007)
- Six Ribbons: *Econoguide® Cruises* (2006)
- *Daily Cruise News*: Best Luxury Cruise Line, Best Luxury Cruise Line Ship: Crystal Symphony, Best Luxury Cruise Line Shore Excursions, Best Luxury Cruise Line Entertainment (2006)
- Cruise Innovation Award, Most Innovative Enrichment Program at Sea: *Cruise Critic* (2005)
- World's Best Ship, Crystal Serenity: *Fielding's Guide to Luxury Cruises* (2004-2005)

Organizations

- Venice Blue Flag Award (2007-2009)
- Environmental Buoy Diploma (2001, 2002 and 2008), from the Ports of Stockholm
- Port of San Francisco: first-ever Cruise Ship Environmental Award (2005)
- Five Star Diamond Award: Academy of Hospitality Sciences (2000 & 2003)
- Les Clefs d'Or: Union Internationale Des Concierges D'Hotels (2001)
- AAA Travel: Best in Service (2011)

For More Information

crystalcruises.com

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